



District of Columbia
Interagency Council on Homelessness
Strategic Planning Committee



July 27, 2021

Meeting Agenda



- I. Welcome and Introductions
- II. Quick Updates:
 - Homeward DC 2.0 Released (5 mins)
 - Board of Social Work Updates (15 mins)
- III. Discussion Items:
 - Strategic Planning Committee FY 2022 Priorities (50 mins)
 - Capacity Building Recap (15 mins)
- IV. Partner Announcement & Updates
- v. Adjournment

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Homeward DC 2.0



- ❖ On Tuesday, July 6th, Mayor Bowser released [Homeward DC 2.0](#)
- ❖ Thank you to Strategic Planning Committee partners!
- ❖ This was truly a community effort with over 45 community meetings organized and facilitated through this Committee

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The Problems

Fines for "practicing without a license"

- ❖ Broad Scope of Practice open for interpretation, particularly activities such as “referral, advocacy, research, education, and community organization”

Workforce concerns re availability/access to qualified candidates

Racial equity concerns re first time exam passage, student loans

The Proposal

Allow CBOs to hire and supervise unlicensed SW candidates for a specified timeframe, during which expected to take and pass exam. Use Board of Professional Counseling process as a guide.



Proposal's Status

June 2021: Board voted to move forward with amending regulations to allow for time-limited, supervised practice of candidates by community-based organizations

- ❖ Board will need to formulate and approve new language
- ❖ Board will publish proposed regulatory changes, once approved, in the DC Register (DCR) for review/comment
- ❖ DCR process will continue until Board receives no public comments/receives no comments that they choose to incorporate
- ❖ Final regulations published and applicable



Proposal's Potential Implementation

1. Candidate must have an application on file with the Board
 1. Board will ensure a degree has been conferred
 2. Supervised practice timing to be determined; likely 90 days
 3. Supervisor and supervisee will file a Supervised Practice form
 4. Upon approval, Board to provide the date of expiration of oversight
2. While application is pending, candidate expected to sit for the exam
 1. If the candidate *fails*, “immediately cease working” & application is closed and candidate expected to reapply (but without supervision)
3. Candidates will only get one opportunity to utilize supervised practice (potentially *per exam*)
 1. Board may extend supervised practice in rare occasions



Upcoming Amendments to the HORA

Health Licensing Boards are revising Scopes of Practice under the **Health Occupations Revision Act (HORA)**

- Review for duties that *can't* be performed or to amend education and experience requirements, title protection, supervision, etc
 - Changes suggested/approved may not fully address lingering concerns about practicing “out of scope”
- Review number of Board members/requirements for quorum
- Removing licensure qualifications *from* the DC Code/HORA to DCMR/regulations

In addition to reviewing and revising Scopes of Practice, HORA updates will include Telehealth services

- Licensure required if either the person *receiving* services lives in DC **or** the services are *performed* in DC



Next Steps

Get on our mailing list. Contact Melissa Millar,
mmillar@cohdc.org

We'll update you about:

- Board actions on supervised practice implementation
- Timing for HORA updates
 - ✓ Legislation expected to be introduced late 2021/early 2022
- How you can participate
 - ✓ Review proposed regulations when published in the DCR/comment
 - ✓ Testify/submit comments at bill hearing
 - ✓ Share your/your staff's experiences, why proposed changes will or will not be helpful to you/your agency

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Goal for Annual Review



- ❖ Each ICH Committee has Roles & Responsibilities and Projects/Priorities
 - Roles & Responsibilities: Ongoing
 - Projects/Priorities: Specific to the upcoming Fiscal Year
- ❖ Identify new priorities/projects, if needed/necessary
 - based on Homeward DC 2.0 or
 - Mayor's Proposed Budget for FY22

Strategic Planning Roles & Responsibilities



- ❖ Homeward DC Performance Management, including:
 - Review of system-wide performance data,
 - Tracking investments toward the plan,
 - Input/approval of annual update
- ❖ Oversight of CAHP system implementation, including:
 - Developing dashboards & reviewing CAHP system performance
 - Development of annual prioritization criteria (singles/families/Veterans)
 - Monitoring quality control & system efficiency, recommending corrections as needed
- ❖ Input/approval of HUD CoC competition process and recommendations
- ❖ Input/approval of annual, community-wide needs assessment (PIT)
- ❖ Serve as forum for providing updates and soliciting feedback on of Family System reforms; including completion of STFH sites, shelter program models, FRSP reforms, etc.
- ❖ Monitor capacity building needs to help improve network of CoC providers; serve as forum to coordinate with Partnership to End Homelessness (PTEH) on provider capacity building efforts.

Strategic Planning Roles & Responsibilities



Do these Roles & Responsibilities still seem right?
Are we missing anything?

FY20-21 Projects & Priorities & Progress



- ❖ Support development of COVID supportive housing strategy (i.e., how the District will manage lease-up and supportive housing services in a pre-vaccine world).
 - Progress: Changes made to lease-up process during COVID, feedback to PEP-V processes, feedback on Post-Covid Operations
- ❖ Finalize strategy to implement tiered PSH case management rates and leverage Medicaid to pay for supportive housing services.
 - Progress: See Medicaid Workgroup Slides.
- ❖ Identify monthly turnover estimates by voucher funding source based on average annual turnover rate (to help with planning); establish CAHP-system tracker to ensure vouchers/units are coming back to the CAHP system upon turnover.
 - Progress: Beginning to work on Singles Dashboard to track and was identified as priority by Executive Committee
- ❖ Improve PSH and RRH Service Quality and Fidelity.
 - Progress: See Medicaid Workgroup Slides. See Single Adult Workgroup Slides.

FY20-21 Projects & Priorities & Progress



- ❖ Convene expert task force to review system operations through lens of racial equity; issue report on recommendations.
 - Progress: Completed in Summer 2020 and REI Review presented to Strategic Planning Committee in September 2020
- ❖ Convene expert task force to review system operations through lens of trauma; issue report on recommendations.
 - Progress: Launched in 2020 but has been on hold due to change in consultant availability; not complete.
- ❖ Improve care coordination between healthcare providers and homeless services system.
 - Progress: Recommend continuing to include this priority.

Strategic Planning Workgroups



- ❖ Family System Work Group
- ❖ Singles Adult System Work Group
- ❖ Medicaid Billing for PSH Services Work Group
- ❖ Vets NOW Workgroup

Family System WG – FY21 Accomplishments



NOTE: Shifted the FSWG to Quarterly Meetings and launched Special Project Teams to focus on FY21 Priorities

❖ System and Program Coordination

- Launched a monthly Cross Systems Solution Team focused on identifying real-time problems/gaps/flags and offer solutions to DHS and TCP to move work forward
 - ✓ Ex: Created program models across family system programs to identify system gaps; New Transfer Summary Document and Process

❖ Youth Head of Household

- Launched a monthly Youth Head of Household Team Meeting to focus on YHOH programs and services

❖ CAHP Dashboard & Prioritization

- Develop draft Dashboard recommendations and set prioritization recommendations for the family system

Family System WG – FY22 Recommendations



- ❖ Continue the monthly meetings as ongoing priority
- ❖ Finalize Family CAHP Dashboard
- ❖ Support DHS's FRSP Taskforce recommendations and implementation

Single Adult System WG – FY21 Accomplishments



❖ I-CAHP

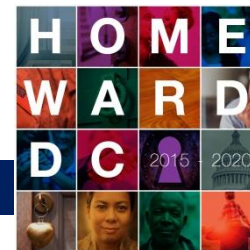
- Adapting matching and prioritization policies during Covid-19
- Improving protocols for match to lease up processes – document collection, provider coordination, resource utilization tracking, etc.
- CAHP matching process improvements – site-based PSH, chronic protocols, new monthly matching meeting approach

❖ System Reform Planning

- Streamlining Intake Planning
- Ongoing RRH-I program design and functioning within single adult system
- PEP-V coordination
- EHV Implementation
- Learning from Veterans System & Protocols for Intersection of Youth and Adults Systems

❖ CAHP Dashboards

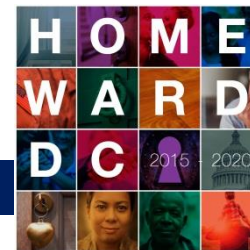




Single Adult System WG – FY22 Priorities

- ❖ I-CAHP
 - Increase Speed and Efficiency of Housing Lease-Up Process (especially with increase in FY22 housing resources)
 - ✓ Review CAHP system protocols to reduce unnecessary/artificial wait periods when clients matched to a housing voucher cannot be located.
 - ✓ Establish & track performance metrics to track progress on updated document collection responsibilities and other provider protocols
 - ✓ Monthly turnover estimates and ensuring housing resource turnover is returned to CAHP
 - I-CAHP Racial Equity Analysis
 - Ongoing CAHP matching process improvements – especially with increase in FY22 housing resources
 - FY22 Housing Prioritization
 - Consumer communication materials and processes
 - Built for Zero engagement
- ❖ System Reform Planning and Implementation
 - Streamlining Intake coordination
 - RRH-I program design and functioning within single adult system
 - PEP-V demobilization
- ❖ CAHP Dashboards – all single adults and chronic homelessness

Medicaid WG – FY21 Accomplishments



- ❖ Establishing a new Medicaid benefit for **Housing Supportive Services (HSS)**
- ❖ To leverage federal funding for housing navigation and stabilization services associated with locally funded PSH
 - **Current:** 100% of services paid with by local dollars
 - **Goal:** 70/30 federal/local split of eligible services
- ❖ Established a Per Member Per Month rate for HSS benefit that covers:
 - cost of delivering navigation and stabilization service AND
 - associated overhead costs with billing to Medicaid



- ❖ State Plan Amendment (SPA) submission: **October 2021**
- ❖ MOU/MOA for Oversight/Agency Relationship: **January 2022**
- ❖ Benefit Start: **April 2022**
- ❖ Support implementation of enrollment process and complying with CMS requirements

Vets NOW WG – FY21 Accomplishments



- ❖ Reduced our BNL:
 - 48% since our BNL Dashboard started in August of 2017
 - 39% decrease in the BNL from Jan of 2020 to Jan 2021
- ❖ Reduce our PIT Count:
 - From 408 in 2015 to 187 this year
- ❖ Created process to offer veteran specific hotel resources during COVID through VA funding
- ❖ Created veteran specific Prevention/Diversion fund through philanthropic funder.
- ❖ Created WG through COG to better address regional coordination

Vets NOW WG – FY22 Priorities



- ❖ Work towards Racial Equity:
 - System Mapping to see where there are BIPOC and PLE in decision-making positions, and incorporate more PLE in decision making meetings and roles
 - Establish a baseline for the three measures and be able to track progress towards more equitable outcomes 1) Housing placements, 2) Returns to homelessness, 3) Length of time homeless by disaggregated by race/ethnicity from BNLs
 - Coordinate with ICH Racial Equity and Inclusion work group to coordinate system wide
- ❖ Reduce Inflow through:
 - Prevention/Diversion
 - Re-training veteran ID at non-veteran points of entry
 - Regional Coordination
 - Reduction in Transitional Housing Beds
- ❖ Increase Outflow by:
 - Tracking Timeline from Match to Move In
 - Engaging non-HMIS participating providers
 - Improve coordination of our veteran outreach programs to ensure unified messaging is being shared and clients are engaged as soon as they enter the system

Strategic Planning – FY22 Priorities Discussion



- ❖ Incorporate recommendations from SP Workgroups
- ❖ What other priorities do you think Strategic Planning Committee should focus on given:
 - Homeward DC 2.0 Strategies
 - FY22 Budget

Strategic Planning – FY22 Priorities



❖ Next Steps:

- Consolidate initial recommendations and discuss again during the August Strategic Planning Committee meeting
- Present FY22 Priorities to Executive Committee in September for approval

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Capacity Building Recap



- ❖ Spent June Strategic Planning Committee discussing capacity building across the homeless services system
- ❖ Took major, recurring topics from the breakout sessions and developed a Handout, titled “Homeless Services Capacity Building,” which includes Topic, Issues related to the topic, and Draft Recommendations

Capacity Building Recap



❖ Topics Include:

- Staffing Shortage
- Onboarding New Staff
- Administrative Costs
- Procurement Process
- Reaching New Providers
- Onboarding New Providers
- Expanding Current Providers
- System Efficiencies

❖ **Over the next week**, please take a moment to review the Handout and send any additional thoughts or recommendations by **COB August 6th**

❖ Executive Committee will focus on budget discussions and Capacity Building is a major component of planning - this handout will be discussed then as well

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